

## QUALITY POLICY STATEMENT

CSE is a modern, dynamic engineering organization that targets the provision of state-of-the-art products and services for Telecommunication, Defence/Space, Industrial Control and Automation, ATE. In order to achieve its' mission the organisation applies the following policy objectives to all of its work:

- A Quality Management System has been applied according to the ISO 9001:2015 Standard, which covers all functions within the organisation that affect product (or service) quality and customers' satisfaction.
- It reviews and improves continuously the characteristics of the products and services (where this is possible), the processes effectiveness and subsequently the Quality Management System.
- It provides measurable quality objectives at an organisational level, a functional level and with respect to products or services. These objectives are defined, measured and the results are evaluated in the Management Review.
- It provides all the required resources for the uninterrupted, efficient and effective functioning of any Group within the Organisation.
- It invests in continuous training of the personnel to promote Quality in every activity.
- It monitors, measures and evaluates the critical parameters, activities and risks so that quality is ensured.

Additionally, in more specific terms C.S.E. is:

- Working in partnership with its Customers to agree with their objectives and clearly understand their requirements.
- Consistently providing services and products that meet Customers' requirements on time and within agreed budgets.
- Establishing long-term relationships with commitment to its business partners.
- Continually improving its operational efficiency.
- Developing and maintaining efficient teams with effective communications.
- Providing C.S.E. staff with a stimulating technological environment, staying at the leading edge of technologies.
- Involving all C.S.E. staff in achieving these objectives.
- Observes and complies to all relevant to its activities legislative requirements
- Takes into account interactions with all interested parties

Signature: \_\_\_\_\_

(Director)

Date: \_\_\_\_\_

13/10/2017